

Where you can get help in an emergency

You have the right to use any hospital or other setting for emergency care. Permission from Medicaid or your insurance company is not needed. (Admission to a psychiatric unit in a hospital must be preauthorized.) Emergency rooms are located at:

CADILLAC

Mercy Hospital
400 Hobart St
(231) 876-7200

REED CITY

Spectrum Health -
Reed City Campus
300 N. Patterson Rd.
(231) 832-3271

FREMONT

Gerber Memorial
Health Services
212 S. Sullivan St.
(231) 924-3300

SHELBY

Hackley Lakeshore
Hospital
72 S. State St.
(231) 861-2156

GRAYLING

Mercy Health
Services North
1100 Michigan Ave.
(231) 348-5461

TRAVERSE CITY

Munson Medical
Center
1105 Sixth St.
(231) 935-5000

LUDINGTON

Memorial Medical
Center of West
Michigan
One Atkinson Dr.
(231) 843-2591

What is considered an emergency?

An emergency is when you have severe symptoms (including severe pain) that, without treatment, could:

- place your health in serious jeopardy (or in the case of a pregnant woman, the health of the woman or her unborn child).
- result in serious impairment of bodily functions.
- result in serious dysfunction of any bodily organ or part.

What are considered emergency services?

Emergency services means covered inpatient and outpatient services that are:

- furnished by a provider that is qualified to provide these services,
- needed to evaluate or stabilize an emergency medical condition.

What are 'post-stabilization' services?

These are covered services provided after you are stabilized in order to keep your condition stable, or to improve or resolve your condition.

What about costs?

A person with Medicaid who has an emergency medical condition will not need to pay for the emergency services, or for tests or treatment needed to diagnose or stabilize the condition.

You also are not responsible for payment of ambulance services if other means of transportation would endanger your health.

The attending emergency room physician, or the provider actually treating you, is responsible for determining when you are sufficiently stabilized for transfer or discharge.

If you are having a medical emergency, go to the closest hospital emergency room or call 911.

If an individual is at immediate risk of seriously harming themselves or someone else, call 911.

A behavioral health professional is available 24 hours a day, 365 days a year. They will work with you to help you resolve your crisis. Acting early can keep a problem from becoming bigger.

For help in a crisis call:

Grand Traverse Northern Lakes
Leelanau Community Mental Health
(231) 922-4850
(231) 935-3871 TTY

Crawford Northern Lakes
Missaukee Community Mental Health
Roscommon (800) 492-5742
Wexford (231) 775-3463
(231) 876-3281 TTY

Lake West Michigan
Mason Community Mental Health
Oceana (231) 745-4659
(231) 845-6294
(231) 873-2108
(800) 992-2061
(800) 790-8326 TTY

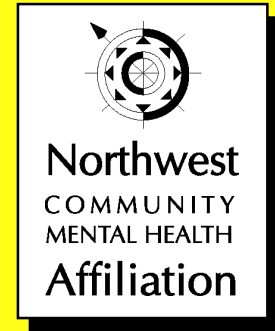
Northern Michigan
Substance Abuse Services
(800) 686-0749

After-Hours Crisis Intervention
1-800-442-7315 TTY

www.nwcmha.org

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These materials were reviewed by consumers.



Emergency Services

The right care • The right place • The right time

